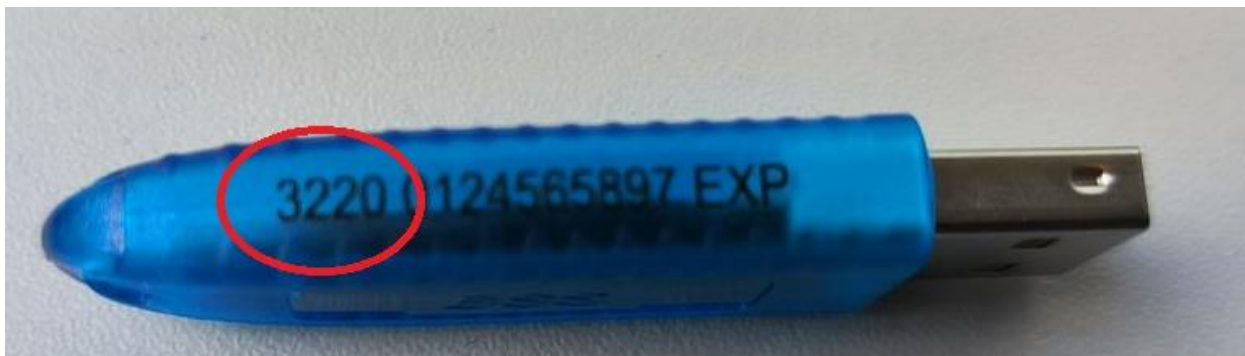


How to determine the series of Rutokens used in the DBO system?

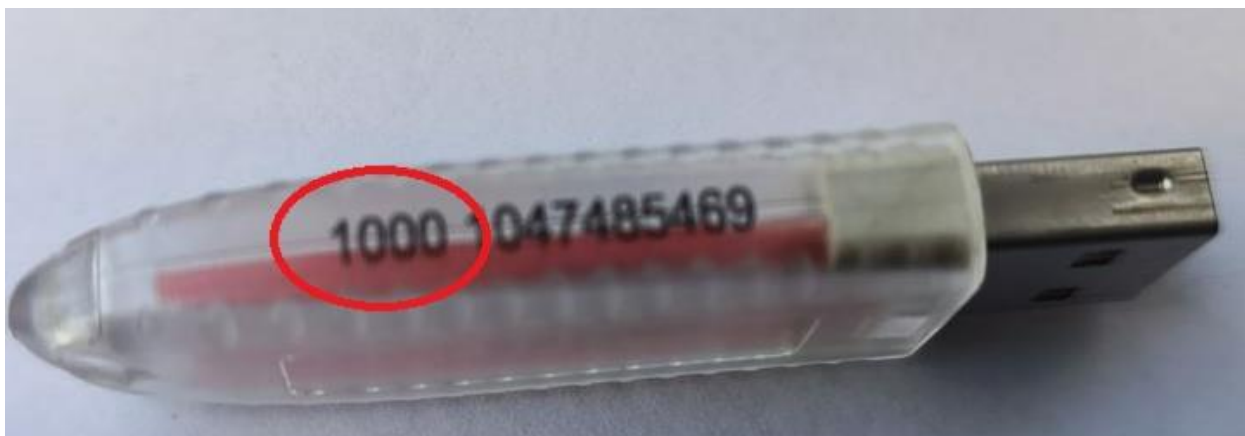
There are two options to find out:

1. Look at the case of the media with the keys. Numbers are printed on the front side.

The first 4 digits can be used to determine the token series, for example.



The photo above shows the number starting at 3220. This means that you have 3 series.



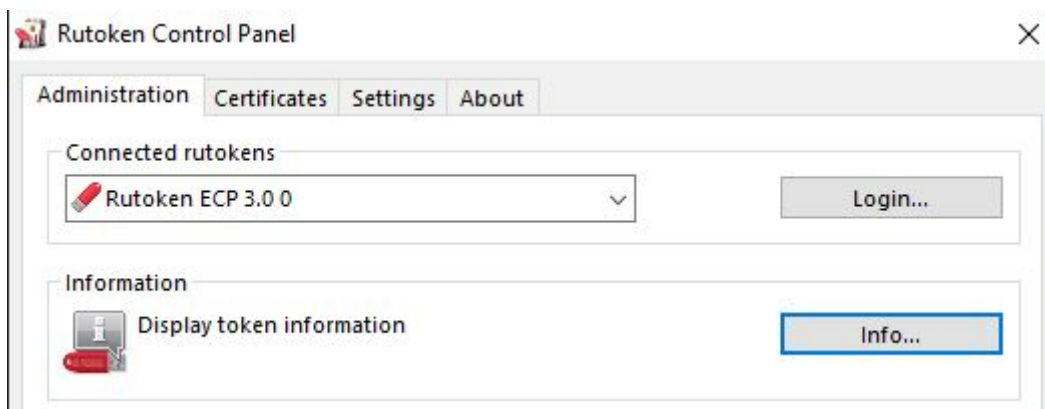
In these two photos, the number starts at 2200 and 1000, which means the 1st and 2nd series

Owners of the 1st and 2nd series need to contact their bank manager or technical support to replace them with the 3rd series.

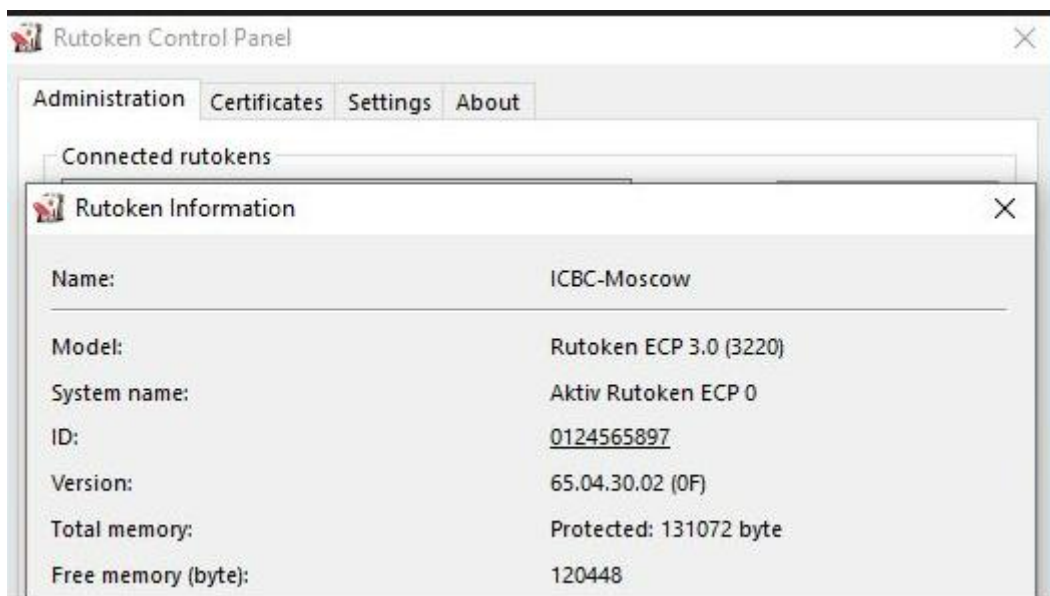
2. If it is impossible to identify the number on the case, you can find out using the software. To do this, open the Rutoken Control Panel on your computer, which comes as a mandatory software for working in

the DBO system. The shortcut is located on the desktop. Alternatively, click the windows icon in the lower left corner, find the Rutoken folder in the list and launch the Rutoken Control Panel program from there.

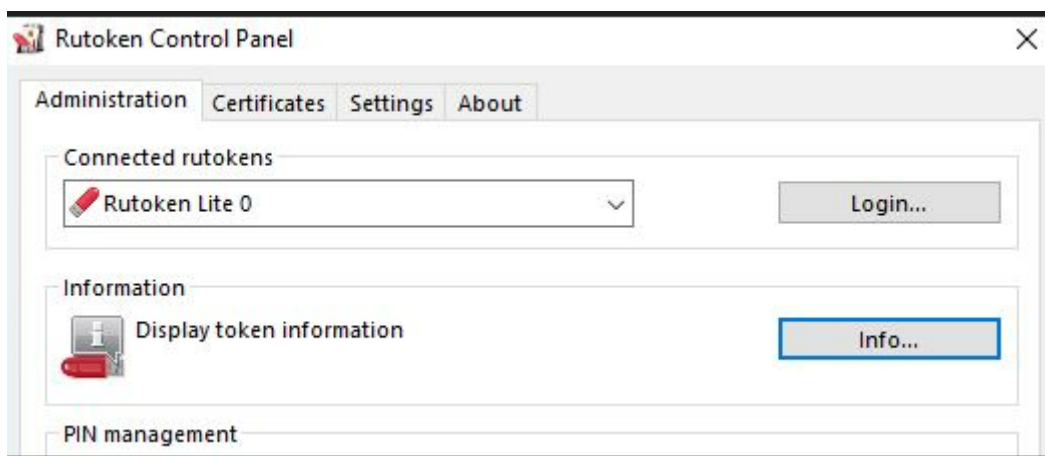
Insert the media into the free USB connector, and the program will display the token version.

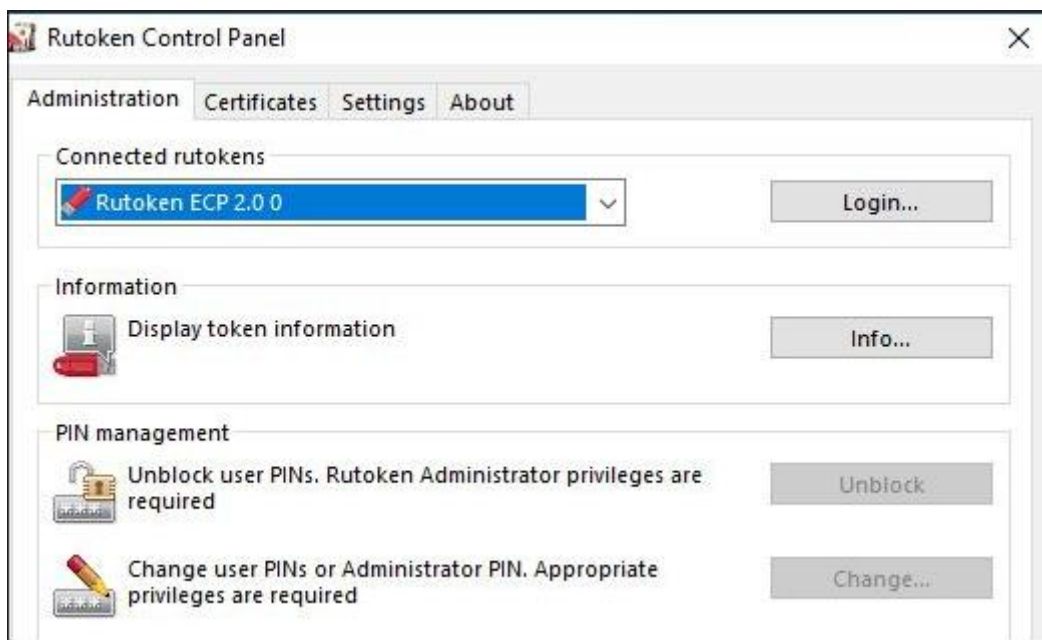


You can also find out the token model by clicking on the Information button. A new window with detailed information will appear.



Owners of version 3 do not need to change the media, you can continue working.





If information appears as in the screenshots above - Rutoken EDS 2.0 or Rutoken Lite, you need to contact your manager or technical support to replace the carrier of key information.